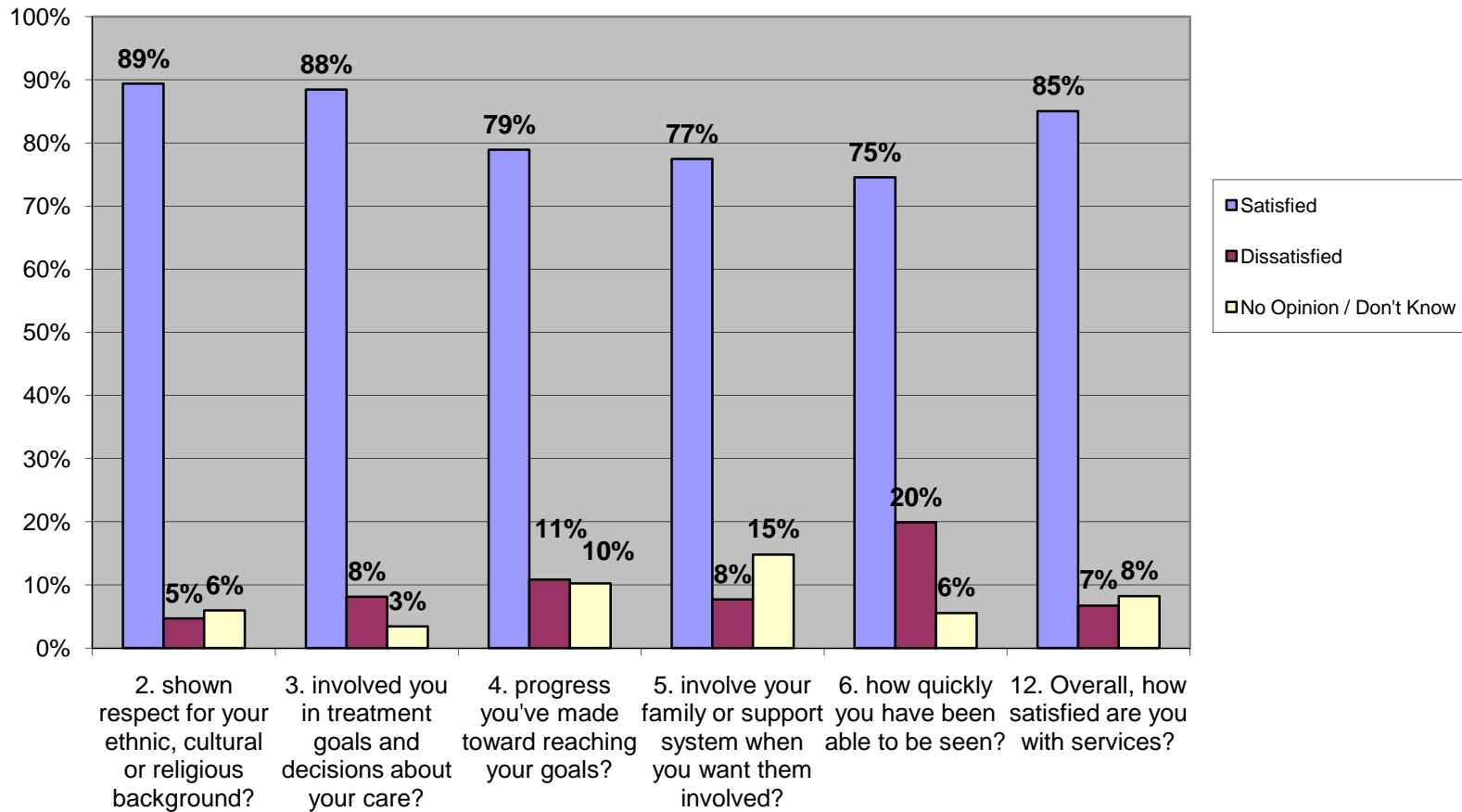
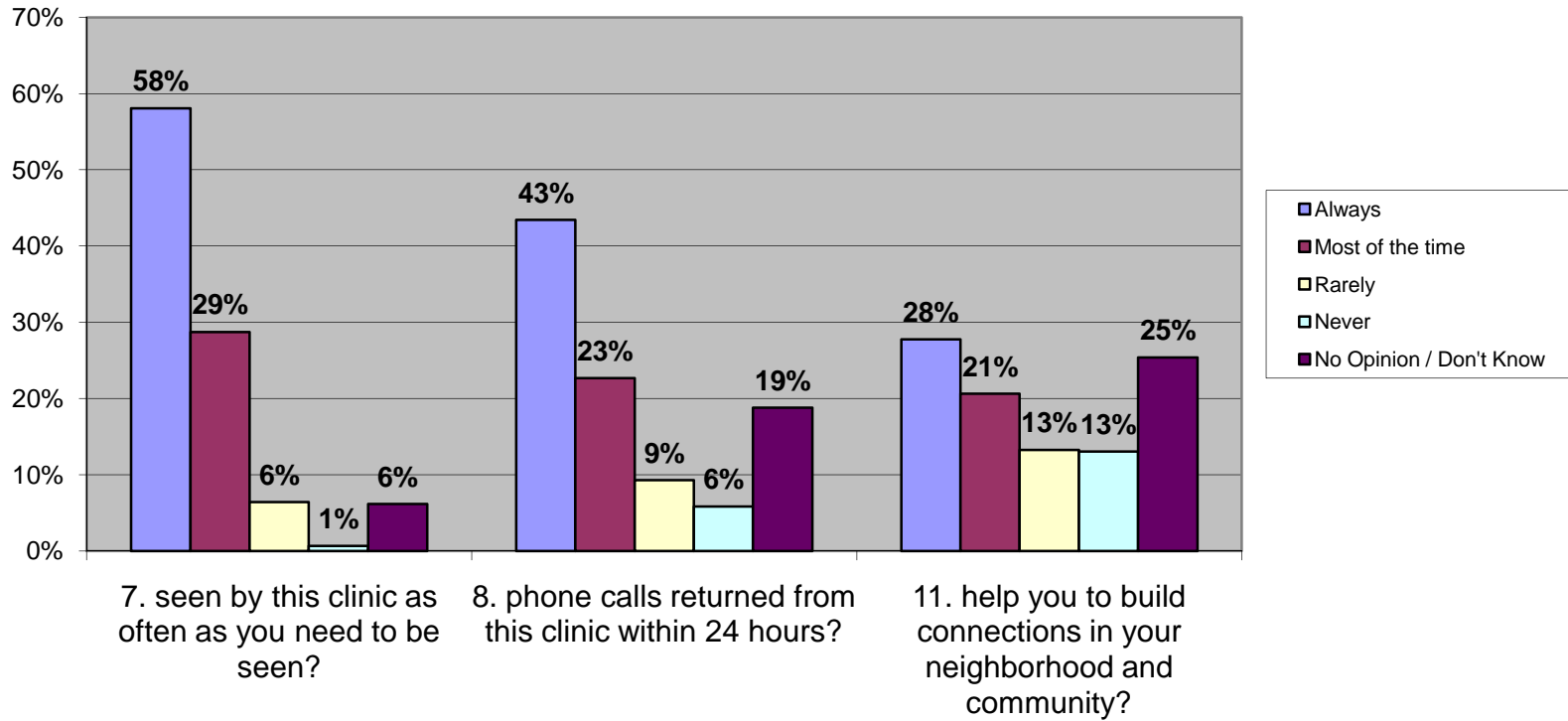


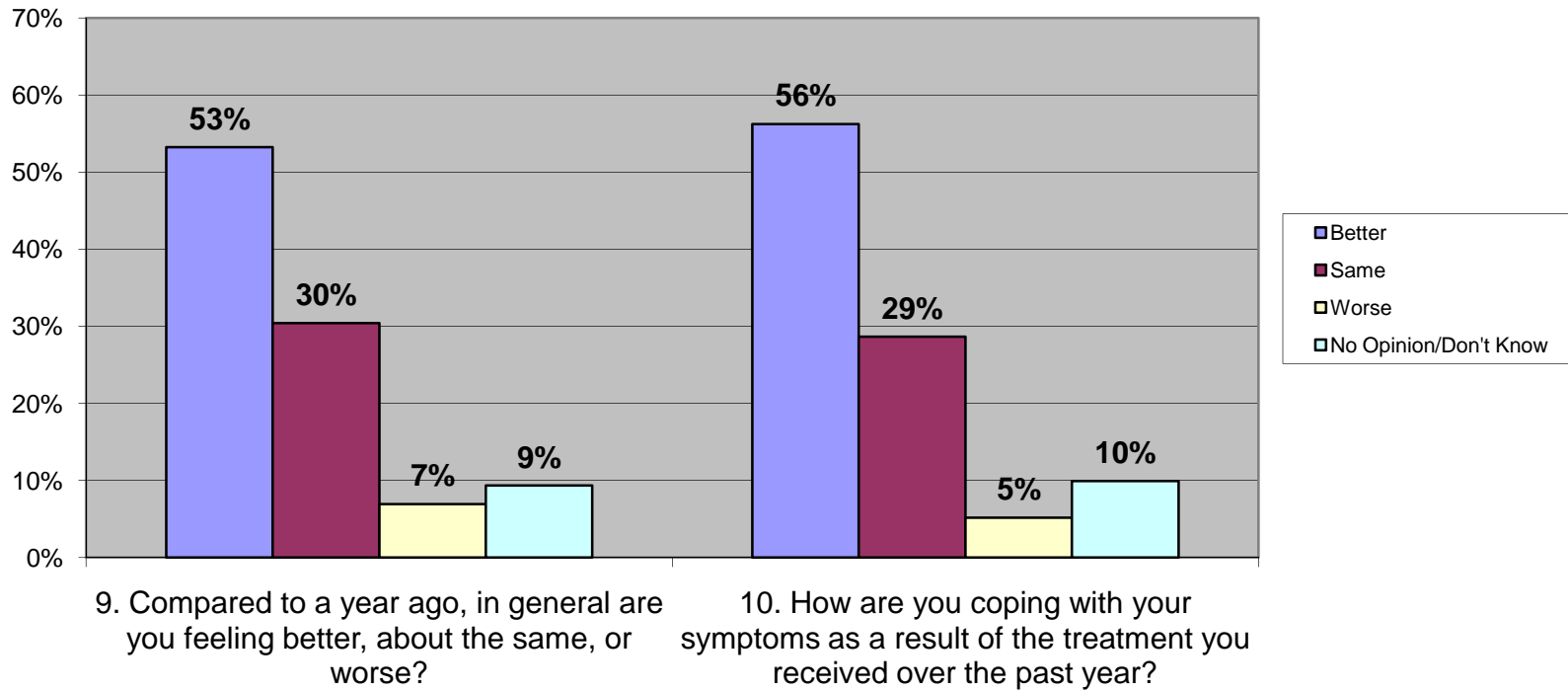
## 2010 NorthSTAR Satisfaction Survey Results



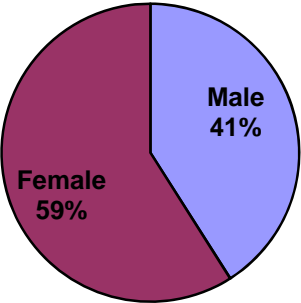
## 2010 NorthSTAR Satisfaction Survey Results



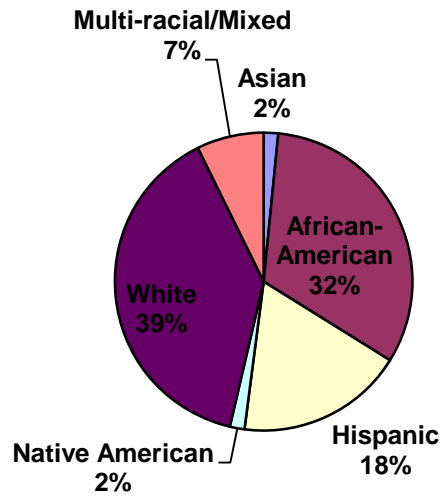
## 2010 NorthSTAR Satisfaction Survey Results



**2010 NorthSTAR Satisfaction Survey Respondents  
Gender**



**2010 NorthSTAR Satisfaction Survey Respondents  
Ethnicity**



**2010 NorthSTAR Satisfaction Survey Respondents  
Adult vs Child Services**

