

Texas Medicaid and CHIP Information

Program	MCOs – Member Services Contact Info	Population Served	Details
State of Texas Access Reform (STAR) 1-800-964-2777, #2	<ul style="list-style-type: none"> • Amerigroup: 1-800-600-4441 (TTY 711) • Molina: 1-866-449-6849 (TTY 711) • Parkland: 1-888-672-2277 	Low income children and pregnant women	Goal to achieve financial savings for the state while trying to place an emphasis on primary care to reduce the impact to the system for uncontrolled healthcare costs (e.g., untreated conditions or inappropriate use of ERs).
STAR Kids 1-877-782-6440	<ul style="list-style-type: none"> • Amerigroup: 1-800-600-4441 (TTY 711) • Children’s Medical Center: 1-844-231-7950 	Children/Young Adults <=20 with disabilities	New program, effective November 1, 2016 – For children and adults 20 and younger who have disabilities. Includes YES Waiver services.
STAR+PLUS 1-866-301-0931	<ul style="list-style-type: none"> • Molina: 1-866-449-6849 (TTY 711) • Superior: 1-800-783-5386 	Disabled adults and senior citizens, includes dual-eligibles	Same acute care program as STAR, plus long-term services and supports. Geared toward adults who are disabled or senior citizens who have retired and have a disability of some kind. They may qualify for Medicaid on top of Medicare disability. This includes the dual eligible population that left NorthSTAR last year (except for a handful who manually opted out of migration, but will have no choice in January).
STAR Health 1-866-912-6283	<ul style="list-style-type: none"> • Superior: 1-800-783-5386 	Foster care children	Managed care program that covers foster care children while they are wards of the state. This is not a NorthSTAR accepted Medicaid, so no change for this population.
Children’s Health Insurance Program (CHIP) 1-877-782-6440, #1	<ul style="list-style-type: none"> • Amerigroup: 1-800-600-4441 (TTY 711) • Molina: 1-866-449-6849 (TTY 711) • Parkland: 1-888-672-2277 	Children	This is <i>not</i> a Medicaid program, but is insurance for children whose family income has put them out of reach of Medicaid, but is still low (201% FPL). No change related to NorthSTAR ending.