

# NorthSTAR is ending. How will this affect me?

NorthSTAR Enrollment Status	County of Residence	Current Provider	Actions to Take
NorthSTAR Member with Medicaid	Collin, Dallas, Ellis, Hunt, Kaufman, Navarro, Rockwall	Any current NorthSTAR Provider	The Medicaid MCO that covers your physical healthcare (e.g., Superior, Amerigroup, Molina, Parkland Healthcare, Children’s Medical) will cover your behavioral healthcare plan beginning January 1, 2017. Please verify with your MCO that your behavioral healthcare provider is in their network.
Indigent NorthSTAR Member	Collin	NorthSTAR SPN Provider in Collin County (LifePath Systems or Child and Family Guidance Center)	LifePath Systems will be the local authority and will hold contracts with other providers in their network, including Child and Family Guidance Center clinic locations in Collin County. If you have questions, please contact LifePath directly at 972.422.5939.
Indigent NorthSTAR Member	Collin	NorthSTAR SPN Provider Outside Collin County	Call LifePath at 972.422.5939 immediately to get enrolled in their system of care.
Indigent NorthSTAR Member	Collin	NorthSTAR Individual Provider (LPC, LCDC, LCSW, PhD, MD or DO) not practicing through a SPN clinic	The new LifePath Systems of care will not include individual providers. You must enroll with LifePath Systems and choose an in-network provider. If you need assistance locating an in-network provider, please call LifePath at 972-422-5939.
Indigent NorthSTAR Member	Dallas, Ellis, Hunt, Kaufman, Navarro, Rockwall	NorthSTAR SPN Provider in Collin County	Child and Family Guidance in Plano and McKinney will be in the NTBHA network. However, LifePath Systems will not be a network provider with NTBHA. If you are a LifePath client and do not live in Collin County, please see the NTBHA Provider Directory or call NTBHA at 214.366.9407 to help you identify an in-network provider. You should immediately begin the process of enrolling with a NTBHA provider.
Indigent NorthSTAR Member	Dallas, Ellis, Hunt, Kaufman, Navarro, Rockwall	NorthSTAR SPN Provider in Dallas, Ellis, Hunt, Kaufman, Navarro or Rockwall County	If your current provider will be a NTBHA provider, you may continue to receive services there in January 2017. You will automatically transition from being a ValueOptions NorthSTAR member to a NTBHA member without any additional action on your part.
Indigent NorthSTAR Member	Dallas, Ellis, Hunt, Kaufman, Navarro, Rockwall	NorthSTAR Individual Provider (LPC, LCDC, LCSW, PhD, MD or DO) not practicing through a SPN clinic	The new NTBHA system of care will not include individual providers. You must enroll with a NTBHA provider. Please see the NTBHA Provider Directory or call NTBHA at 214.366.9407 to help you identify an in-network provider. You should immediately begin the process of enrolling with a NTBHA provider.

**Please call the North Texas Behavioral Health Authority (NTBHA) at 214.366.9407 if you have questions.**