

Provider Advisory Council (PAC) Minutes from 12/18/15 Meeting

Members Present – Green Oaks Hospital, Turtle Creek Recovery Center, Lakes Regional MHMR, Adapt of Texas, Centro De Mi Salud, Homeward Bound, Dallas Behavioral Healthcare Hospital

A Representative from VO was also in attendance.

Adolescent Front Door

- Dallas Behavioral Healthcare Hospital has been designated as the Front Door for children and adolescents enrolled in the NorthSTAR program.
- Representatives from Dallas Behavioral Healthcare Hospital were present at the meeting and provided a brief update on services and programming.

Authorizations

- Dallas Behavioral Healthcare Hospital reported some initial issues with receiving authorizations for individuals who are not enrolled in NorthSTAR when dropped off. They reported experiencing difficulty with getting enrollment document signed by parents timely. The hospital is currently working with VO to resolve this issue.

Meeting Structure

- Sherry Cusumano, PAC Chair, revisited the possibility of combining the Dallas County BHLT Adult Clinical Operations Team (ACOT) and the PAC meeting for 2016. She noted that the ACOT and PAC have significant membership and topics of discussion in common.
- Some providers continued to express hesitance to combine the PAC with a separate meeting noting the value of the PAC meeting as a venue for addressing specific NorthSTAR provider concerns and receiving NorthSTAR updates.
- Providers representing counties outside of Dallas also noted concerns that issues specific to their counties may be diluted if combined with the Dallas County ACOT.
- There was also discussion related to stacking the meetings to allow for two separate meetings on one day to allow more providers to attend both meetings.
- The feedback from providers was mixed with the group ultimately deciding to keep the PAC meeting at its regularly scheduled time and location.

Reconciliations

- One provider reported that they are still awaiting a response from VO related to their reconciliation.

NorthSTAR Transition Planning

- NTBHA provided an update on transition planning.
- NTBHA reported on a recent two-day strategic planning session conducted with an outside consulting firm for the purposes of reviewing the current transition plan and developing an operational work plan for continued transition planning.
- One key decision point that resulted from this strategic planning session is that NTBHA does not intend to release a RFP for the ASO. NTBHA has adopted a strategy for

- implementation that retains control and operations at the local authority, with support from partners in the community.
- NTBHA will be submitting a revised plan to HHSC/DSHS requesting approval to amend the previously approved plan and move forward under the new operational work plan. The revised plan will be on the agenda for approval at the January 13, 2016 NTBHA Board of Directors meeting.
 - NTBHA will be scheduling regular meetings with providers beginning January 2016 to provide updates, answer questions, and solicit feedback as the planning process progresses.

Other Discussion

- Providers expressed uncertainty related to the transition of Medicaid enrolled individuals from the current NorthSTAR program to the Medicaid MCO's effective January 1, 2017. Providers reported the need for specific timelines, communications, and information on contracting with the area MCO's.
- Providers also requested more information regarding the processes and expectations as the NorthSTAR Program ends and expectations related to close out processes by VO. NTBHA and VO reported that they are actively working with DSHS to plan for this transition.