

Provider Advisory Council (PAC) Minutes from 5/20/16 Meeting

Members Present – Turtle Creek Recovery Center, Centro De Mi Salud, Lakes Regional MHMR, Homeward Bound, Prelude Clubhouse, Nexus Recovery Center, Addicare, Dallas Metrocare Services

Representatives from VO and DSHS were also in attendance.

Enrollments

- Providers did not report any problems with enrollment.

Authorizations

- One provider noted issues with getting denials because of approvals not being in Provider Connect. They reported that this issue is time consuming and has negatively impacted reconciliations. VO has identified the source of the issue and is working to resolve it.
- In response to concerns raised last month about denials for medical detox for opioid dependence, VO's Medical Director sent a letter and a Healthcare Brief from the Office of National Drug Control Policy titled "Medication-Assisted Treatment for Opioid Addiction." Providers agree with the premise in both the letter and the briefing that opiate replacement is a good option. However, they expressed concern is that Suboxone is not easily accessible and may take away client self-determination to achieve recovery. DSHS indicated that they will have their Medical Director examine this issue.

NorthSTAR Transition Planning

- NTBHA provided an update on transition planning.
- The RFA was reinstated with updates. The new deadline is May 31, 2016. All questions related to the RFA should be emailed to Brittony McNaughton by the close of business on May 24, 2016. The last FAQ sheet will be posted on May 25, 2016. Email notification will be sent each time there is an update prior to the final FAQ sheet posting on May 25, 2016.
- Providers who have already submitted a RFA can either withdraw the submission completely to make any necessary changes or they can submit an addendum.
- The Medicaid MCO Technical assistance meeting has been scheduled for Tuesday, May 24, 2016 at the Meadows Conference Center.
- DSHS reported that HHSC is looking at value added services and they hope to keep as many of them as possible.
- The STARKids will transition to the MCOs on November 1, 2016. Medicaid reenrollment application should be made by June 17, 2016 in order to avoid delays in contracting with MCOs. VO has sent out letters to providers who have not yet contracted with Beacon Health Options.
- Adding new providers in the future will be done under state procurement guidelines with input from the NTBHA Board and the community.
- Providers should begin educating new and existing consumers residing in Collin County but seeking services in one of the six other NorthSTAR counties about the upcoming changes.
- The hiring process continues and new hires will be introduced in the coming weeks.

- NTBHA's current office space will not accommodate the coming transition so the board has approved the initiation of lease negotiations for a new location that will be presented for approval at the June 8, 2016 Board of Directors meeting.

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