

## **Provider Advisory Council (PAC) Minutes from 8/28/15 Meeting**

**Members Present** – Youth Advocate Programs, Lakes Regional MHMR, Centro de Mi Salud, IPS, Homeward Bound, Green Oaks, Southern Area Behavioral Healthcare, Providence, Metrocare

Representatives from VO were also in attendance.

### *NorthSTAR Transition Planning*

- There was discussion about the amount of money that will be available for the transition and when it will be received.
- There was discussion about Collin County's plan for providing substance abuse services after the transition and how it might impact substance abuse providers.
- There was discussion about the challenges and administrative burden that might come with billing different MCOs.

### *Other Issues Discussed*

- One provider reported losing client records in CMBHS of individuals who have been in services for a long time. No other providers reported experiencing this. YAP will follow up with Brandy Ruckdeschel, VO Director of Operations, and/or the CMBHS help desk.
- One provider reported difficulty getting ACT approvals. VO reminded them that they can request further review of these denials through NTBHA.
- A provider reported having housing funds that will not be spent by the deadline. VO requested that the provider let them know the remaining amount because there are other providers who can spend these funds before the deadline.
- There was discussion about the possibility of Green Oaks shutting down 23 hour observation in 90 days. VO indicated that this is a possibility and they are working with Green Oaks to circumvent this from happening.
- A provider reported confusion about the LTSS process and who receives a mental health referral that is triggered by a substance abuse assessment.
- PAC Officer nominations and voting will be addressed during the September meeting.